

August 1, 2014

Customer Business Continuity is the Top Priority during Keysight and Agilent Separation

On September 19, 2013, Agilent Technologies, Inc. announced plans to separate into two publicly traded companies through a spinoff of its electronic measurement business. The new company is named Keysight Technologies, Inc. ("Keysight"). On August 1, 2014, Keysight became an operationally-independent subsidiary of Agilent, with full separation of the companies occurring in early November 2014.

As a Keysight customer, you may have questions regarding our transition from Agilent EMG to Keysight. We assure you that you and your electronic measurement needs remain our highest focus. We are committed to creating a seamless transition and continuing to deliver the excellent service you expect.

Below is information addressing common questions you may have regarding our solutions, services, support and policies.

Warranty Information

Keysight will honor the terms and coverage of factory warranties, extended warranties, warranty assurance plans, and calibration assurance plans sold with Agilent's electronic measurement equipment. All warranty and calibration transactions and all information on these agreements have been transferred to Keysight from Agilent effective August 1.

Service Agreements

Keysight will honor the terms and coverage of post-sales service agreements (Balanced, Volume, Serialized or Custom Agreements) arranged with Agilent's EMG service and support organization. All information on those agreements has been transferred to Keysight from Agilent effective August 1.

**Certifications:
ISO9001:2008
ISO17025:2005**

Keysight will continue all existing accreditations without significant changes to scope or capabilities as we transition from Agilent Technologies.

ISO9001:2008: we will continue to do business under our registration with DEKRA. View the current ISO 9001:2008 registration certificate at

http://about.keysight.com/en/quality/Keysight_ISO9001_Certificate.pdf

ISO17025:2005 Accreditation: Exact timing of the transition for each location is dependent on the local accreditation body. Most will be completed and available in early August and all are expected to be complete by December 3, 2014. Details of our ISO/IEC 17025 accreditations are provided in the official accreditation certificate and measurement capability (scope) at www.keysight.com/find/accreditation.

Privacy Statement

Keysight has adopted the same privacy policies and processes that are in place at Agilent, including the customer privacy statement and global marketing opt-out procedure. Effective August 1, Keysight has assumed control of Agilent EMG's customer data and affords you the same privacy rights and safeguards. For more information: www.keysight.com/find/privacy

Licensing and Software Subscription Services

Agilent EMG software license agreements and software subscription service agreements in effect prior to August 1 have been assigned to Keysight. Keysight maintains active account information and history as well as access to older versions of software. All new agreements are with Keysight effective August 1.