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## Keysight Technologies, Inc. Continuous Improvement Overview

Keysight earns customer loyalty by providing products, solutions, services, and interactions of the highest quality and greatest value. Our continuous improvement culture is the bedrock of Keysight's drive to improve the customer experience.

Lean/Six Sigma has been adopted as methodologies for improving the quality of Keysight processes and products. This set of tools and methodologies are utilized to address a variety of Keysight business processes to achieve continuous incremental improvements and breakthrough results. Keysight applies Lean/Six Sigma to product design and development, as well as manufacturing, sales, services, and support functions to reduce process complexity, increased efficiencies, resulting in increased customer satisfaction and the elimination of defects.

For additional information about Keysight's overall quality and continuous improvement program:

- Keysight Quality Policy & Resources: <https://about.keysight.com/en/quality/>
- Keysight Business Management System: [https://about.keysight.com/en/quality/Keysight\\_BMS\\_Manual.pdf](https://about.keysight.com/en/quality/Keysight_BMS_Manual.pdf)

For additional questions, please contact [Keysight](#).

This statement is approved by Keysight's executive management and applies to Keysight operations worldwide.

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