Patching S-CORE Against WannaCry Ransomware

User Guide

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Revision

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1 INTRODUCTION

This document describes the procedure for patching S-CORE test equipment against the WannaCry ransomware attack.

1.1 Scope

This document is intended to be read by both Customer Services, and by customers who have any variant of an S-CORE test system.

The patching process described in this document should only be undertaken by engineers with experience of administrating Windows PCs.

2 PATCHING THE S-CORE TEST EQUIPMENT

2.1 Overview

S-CORE test equipment has demonstrated years of virus free operation. However, some of these systems are susceptible to the recently discovered weakness in the Windows Server Message Block 1 communication protocol, SMB1. Viruses such as WannaCry can infect these test systems.

If an S-CORE unit becomes infected with the WannaCry virus, it will continue to operate normally until it is rebooted. Upon reboot, the S-CORE unit will be non-operational and require the hard disk to be rebuilt.

To protect S-CORE test equipment from this virus and others, Keysight recommend installing a patch that disables the SMB1 protocol. The updated test system disables the SMB1 port and will be immune to viruses utilizing the weakness in the SMB1 protocol.

Note: There is no impact on the test system's functionality after the patch. The SMB1 protocol is not used by the S-CORE test equipment.

2.2 Procedure for patching S-CORE

The steps to patch S-CORE test equipment are:

1. Using a local PC that is connected to the internet, download the patch from Keysight Software Manager, available through myKeysight. The patch name is:

   S-COREServiceSWPatch.zip

2. Copy the patch to a USB2 memory stick (Windows XP does not support USB3), and Virus check the memory stick to ensure it has not inadvertently become infected.

3. Ensure that there is no connection between the GUI PC or S-CORE Connect test equipment and the corporate network.

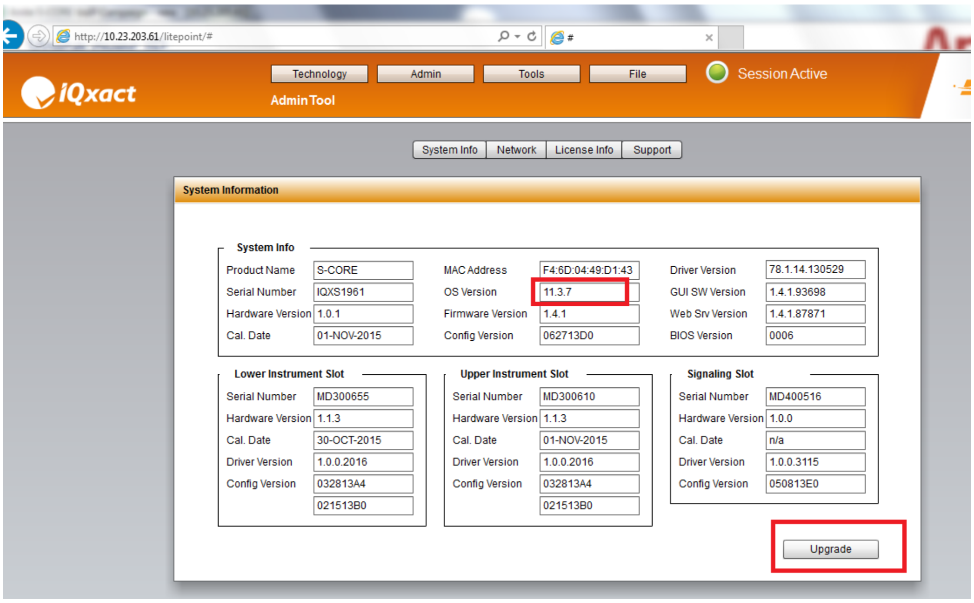
4. Insert the memory stick into the GUI PC connected to the S-CORE test equipment, unzip the patch and save it to the GUI PC.

5. Open a browser window on the GUI PC and enter the S-CORE IP Address:

   10.23.203.xx

   where **xx** is the last two digits of the S-CORE Connect serial number marked on the back panel.

6. Navigate to **Admin->Admin tool** and note the **OS version**:



http://10.23.203.61/litepoint/#

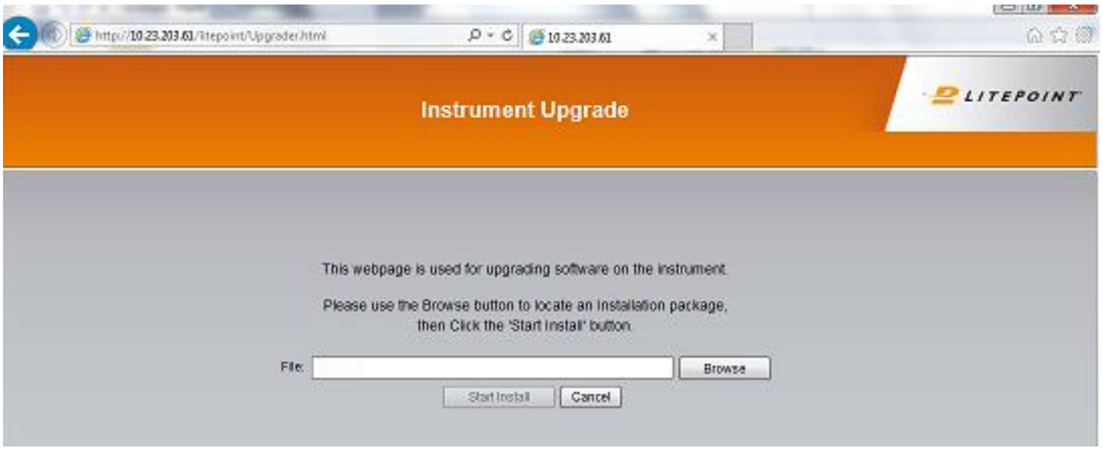
System Info
Product Name: S-CORE
Serial Number: IQXS1961
Hardware Version: 1.0.1
Cal. Date: 01-NOV-2015
MAC Address: F4:6D:04:49:D1:43
OS Version: 11.3.7
Firmware Version: 1.4.1
Config Version: 062713D0
Driver Version: 78.1.14.130529
GUI SW Version: 1.4.1.93698
Web Srv Version: 1.4.1.87871
BIOS Version: 0006

Lower Instrument Slot
Serial Number: MD300655
Hardware Version: 1.1.3
Cal. Date: 30-OCT-2015
Driver Version: 1.0.0.2016
Config Version: 032813A4
021513B0

Upper Instrument Slot
Serial Number: MD300610
Hardware Version: 1.1.3
Cal. Date: 01-NOV-2015
Driver Version: 1.0.0.2016
Config Version: 032813A4
021513B0

Signaling Slot
Serial Number: MD400516
Hardware Version: 1.0.0
Cal. Date: n/a
Driver Version: 1.0.0.3115
Config Version: 050813E0

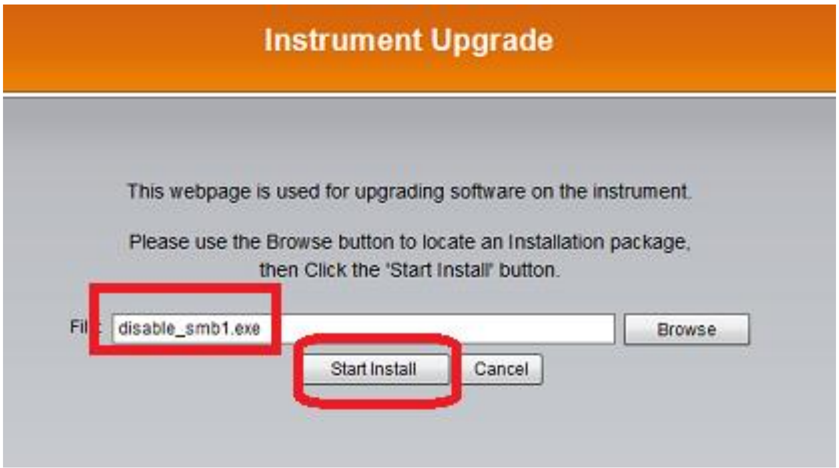
7. Click the **Upgrade** button on the Admin Tool page to navigate to the **Instrument Upgrade page**:



This webpage is used for upgrading software on the instrument.

Please use the Browse button to locate an Installation package, then Click the 'Start Install' button.

8. Click the **Browse** button, and navigate to the **disable_smb1.exe** package. Select the package, and click **Start Install**.



This webpage is used for upgrading software on the instrument.

Please use the Browse button to locate an Installation package, then Click the 'Start Install' button.

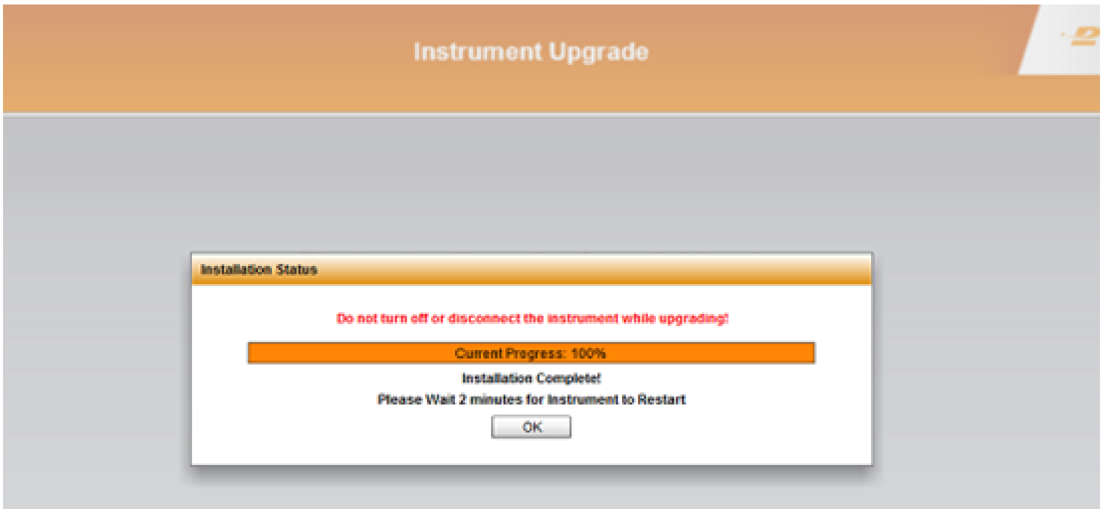
File: disable_smb1.exe

The installation takes a few seconds to complete, and on completion displays the message:

Installation Complete

The S-CORE unit will now reboot.

9. When the S-CORE unit has rebooted, click **OK**.



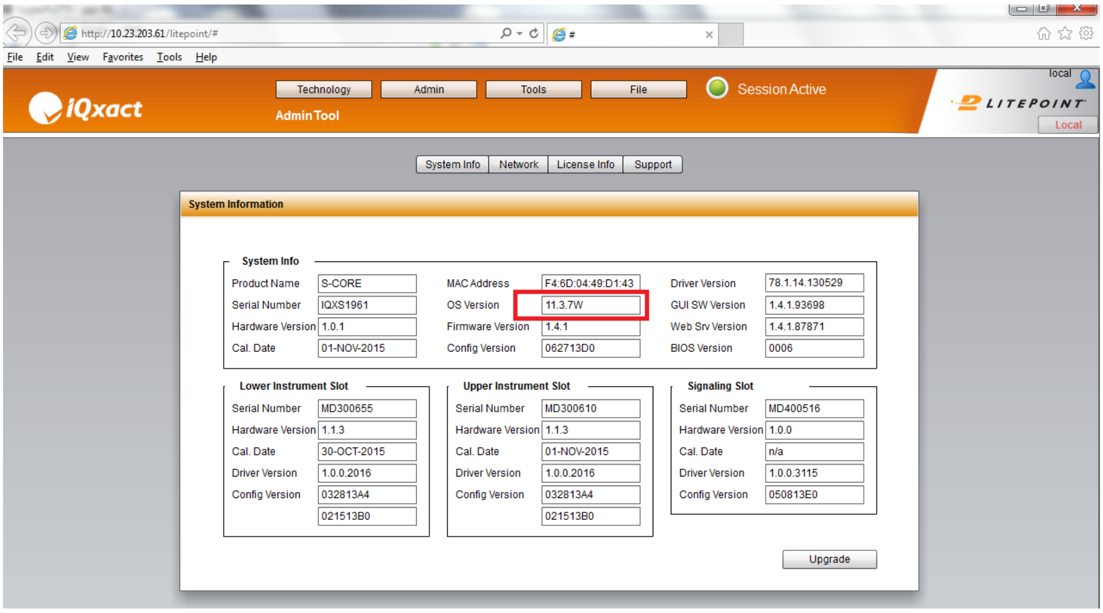
Do not turn off or disconnect the instrument while upgrading!

Current Progress: 100%

Installation Complete!

Please Wait 2 minutes for Instrument to Restart

10. Once the S-CORE unit has finished booting up, on the GUI PC navigate to **Admin->Admin tool** and check that the **OS Version** now has a **W** suffix (for example 11.3.7W) added to the OS version (as shown below).



System Information

System Info

Product Name	S-CORE	MAC Address	F4:6D:04:49:D1:43	Driver Version	78.1.14.130529
Serial Number	IQXS1961	OS Version	11.3.7W	GUI SW Version	1.4.1.93698
Hardware Version	1.0.1	Firmware Version	1.4.1	Web Srv Version	1.4.1.87871
Cal. Date	01-NOV-2015	Config Version	062713D0	BIOS Version	0006

Lower Instrument Slot

Serial Number	MD300655
Hardware Version	1.1.3
Cal. Date	30-OCT-2015
Driver Version	1.0.0.2016
Config Version	032813A4 021513B0

Upper Instrument Slot

Serial Number	MD300610
Hardware Version	1.1.3
Cal. Date	01-NOV-2015
Driver Version	1.0.0.2016
Config Version	032813A4 021513B0

Signaling Slot

Serial Number	MD400516
Hardware Version	1.0.0
Cal. Date	n/a
Driver Version	1.0.0.3115
Config Version	050813E0