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## **Keysight Technologies Supplier Quality System Requirements (Doc# 5951-1665-1)**

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### **1.0 Purpose**

- 1.1 This exhibit defines the requirements for a quality system and supporting management systems that must be maintained by a supplier of products and services to Keysight Technologies, Inc.

### **2.0 Applicability**

- 2.1 These requirements are applicable to all suppliers of products and services to Keysight. If a supplier wants an exception to one of the requirements in this document, a waiver to the requirement must be received from Keysight.

### **3.0 Definitions**

- 3.1 For the purposes of this exhibit, the definitions given in ISO 9000 apply.
- 3.2 Supplier (provider) is defined as any organization that provides a product or a service.

### **4.0 References**

- 4.1 ISO 9001, Quality Management Systems – Requirements
- 4.2 ISO 9000, Quality Management Systems – Fundamentals and Vocabulary
- 4.3 Keysight Supplier Resources - <https://about.keysight.com/en/supplier/>

### **5.0 Management System Requirements**

- 5.1 International Standards Requirements
  - 5.1.1 Suppliers shall conform at a minimum to the requirements for a Quality Management System as specified within ISO 9001.

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## **5.2 Keysight Requirements**

- 5.2.1** Suppliers shall maintain an Electro Static Discharge (ESD) Control Program that meets [Keysight Supplier ESD Control Requirements](#), wherever parts are ESD sensitive.
- 5.2.2** Suppliers shall meet all Keysight contractual requirements including, but not limited to, product reliability, product and service delivery, and product and service quality.
- 5.2.3** Supplier shall ensure competence of their personnel and sub-tier providers which including any required qualification of persons.
- 5.2.4** Supplier shall ensure that supplier personnel and their sub-tier providers are aware of:
  - their contribution to product or service conformity;
  - their contribution to product safety;
  - the importance of ethical behavior.