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Keysight Technologies Supplier Quality System Requirements (Doc# 5951-1665-1)

- 1.0 Purpose**
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1.0 Purpose

- 1.1** This exhibit defines the requirements for a quality system and supporting management systems that must be maintained by a supplier of products and services to Keysight Technologies, Inc.

2.0 Applicability

- 2.1** These requirements are applicable to all suppliers of products and services to Keysight. If a supplier wants an exception to one of the requirements in this document, a waiver to the requirement must be received from Keysight.

3.0 Definitions

- 3.1** For the purposes of this exhibit, the definitions given in ISO 9000 apply.
- 3.2** Supplier (provider) is defined as any organization that provides a product or a service.

4.0 References

- 4.1** ISO 9001, Quality Management Systems – Requirements
- 4.2** ISO 9000, Quality Management Systems – Fundamentals and Vocabulary

5.0 Management System Requirements

- 5.1** International Standards Requirements
 - 5.1.1** Suppliers shall conform at a minimum to the requirements for a Quality Management System as specified within ISO 9001.
- 5.2** Keysight Requirements

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- 5.2.1** Suppliers shall maintain an Electro Static Discharge (ESD) Control Program that meets [Keysight Supplier ESD Control Requirements](#), wherever parts are ESD sensitive.
- 5.2.2** Suppliers shall meet all Keysight contractual requirements including, but not limited to, product reliability, product and service delivery, and product and service quality.
- 5.2.3** Supplier shall ensure competence of their personnel and sub-tier providers which including any required qualification of persons.
- 5.2.4** Supplier shall ensure that supplier personnel and their sub-tier providers are aware of:
 - their contribution to product or service conformity;
 - their contribution to product safety;
 - the importance of ethical behavior.