Keysight Technologies
Supplier Quality System Requirements (Doc# 5951-1665-1)

1.0 Purpose

1.1 This exhibit defines the requirements for a quality system and supporting management systems that must be maintained by a supplier of products and services to Keysight Technologies, Inc.

2.0 Applicability

2.1 These requirements are applicable to all suppliers of products and services to Keysight. If a supplier wants an exception to one of the requirements in this document, a waiver to the requirement must be received from Keysight.

3.0 Definitions

3.1 For the purposes of this exhibit, the definitions given in ISO 9000 apply.

3.2 Supplier (provider) is defined as any organization that provides a product or a service.

4.0 References

4.1 ISO 9001, Quality Management Systems – Requirements

4.2 ISO 9000, Quality Management Systems – Fundamentals and Vocabulary

5.0 Management System Requirements

5.1 International Standards Requirements

5.1.1 Suppliers shall conform at a minimum to the requirements for a Quality Management System as specified within ISO 9001.

5.2 Keysight Requirements
5.2.1 Suppliers shall maintain an Electro Static Discharge (ESD) Control Program that meets Keysight Supplier ESD Control Requirements, wherever parts are ESD sensitive.

5.2.2 Suppliers shall meet all Keysight contractual requirements including, but not limited to, product reliability, product and service delivery, and product and service quality.

5.2.3 Supplier shall ensure competence of their personnel and sub-tier providers which including any required qualification of persons.

5.2.4 Supplier shall ensure that supplier personnel and their sub-tier providers are aware of:
- their contribution to product or service conformity;
- their contribution to product safety;
- the importance of ethical behavior.